

## New solutions leveraging multiple legacy software and hardware investments



**INDUSTRY:**  
Banking

**SOLUTION:**  
All Document Processing

*“Alero Technology allowed Jeil Mutual Savings Bank to offer state-of-the-art services and products to our customers without having to replace current systems, leveraging and repurposing vast amounts of information currently available in Groupware and our legacy system.”*

Ju Yub Maeng  
Manager of Jeil Mutual Savings Bank's IT Division

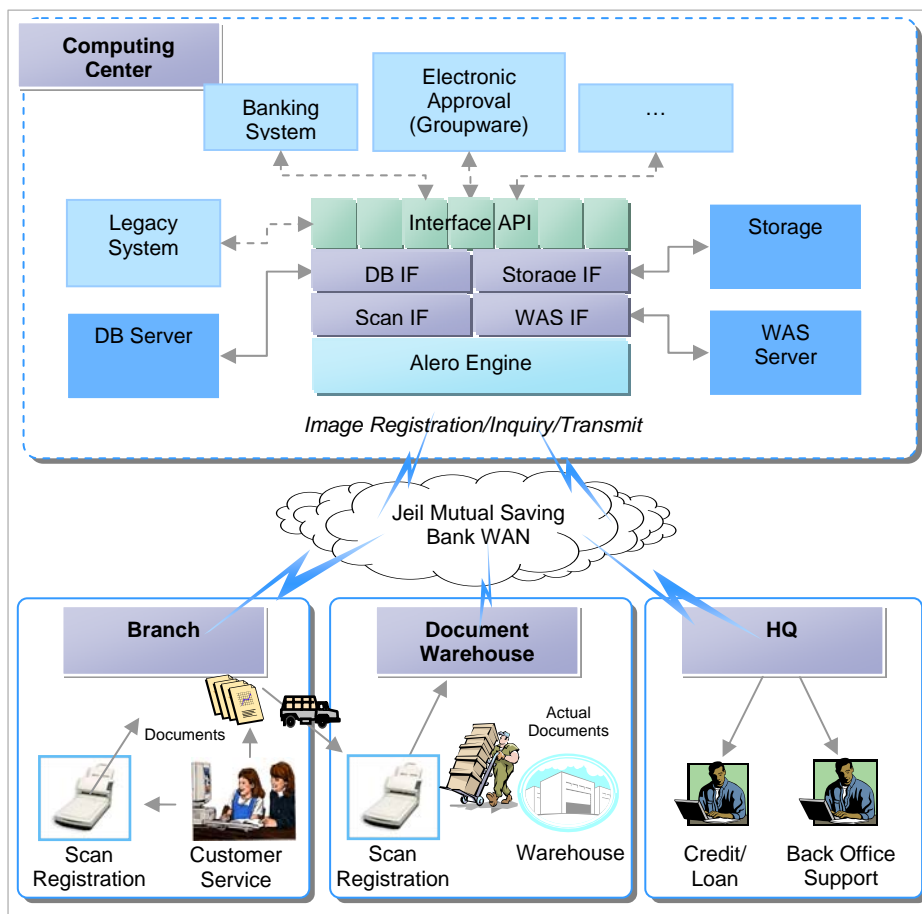
### The Business

With 400 employees and 2.5 billion US dollars in assets, Jeil Mutual Savings Bank is one of the largest medium sized community banks in South Korea, providing its customers with savings, loan, and other financial products and emphasizing superior customer service. Jeil Mutual's goal is to lead the country's financial institutions in electronic banking services with internet banking, internet lending, telebanking, and private banking services.

### The Challenge

In order to improve its business processes and provide better customer service, Jeil Mutual decided that they needed to integrate its current banking system and Groupware with an Electronic Document Management System (EDMS), setting the foundation for a data management system that would drastically improve both sales management, internal operations, and customer service.

### The Alero Solution



**Jeil Mutual Savings Bank**

**Headquarters**

➤ Seoul, South Korea

**Industry**

➤ Financial, Banking Sector

**Application**

➤ Document Management System for Lending, Retail Banking, and other related documents

**Solution Type**

➤ Content Management

**Daily Volumes**

➤ 10,000 pages/day

**Number of Users**

➤ 100 Users

Jeil Mutual's IT Division Manager, Ju Yub Maeng, chose EIM software Alero from Alero Technology to integrate the three systems into one solution. The Alero solution enables the Bank to convert all hard copy documents into electronic documents, store them as electronic files, and integrate them on demand, as needed, providing more effective business processes and increasing productivity and workflow control.

**The Bottom Line**

By integrating the three systems the Bank's business processes are more effective, and productivity has increased. In addition workflow is better managed and monitored—saving Jeil Mutual millions of dollars annually. The following chart briefly describes the benefits of Jeil Mutuals' new document management system.

**Bank**

Leading edge banking IT services characterized by:

- Quick inquiry and immediate reference to documents and information from anywhere
- Systematic, standardized, and centralized document processing
- High customer satisfaction ratings

**Customer**

- Prompt and systematic response to various customer requests
- Provided with customized customer service

**Costs**

- Saves time and labor costs
- Saves overhead costs with enhanced business processes
- Saves document warehouse space and costs

**The Solution Design**

By taking advantage of Alero's High Availability capabilities, including Server Virtualization technology, multiple ACTIVE servers that share resources as if they were a single server-based system, and database and storage redundancy, Jeil Mutual Savings Bank's new solution is available 24/7/365 (100% up time) to its users and customers.

**Hardware**

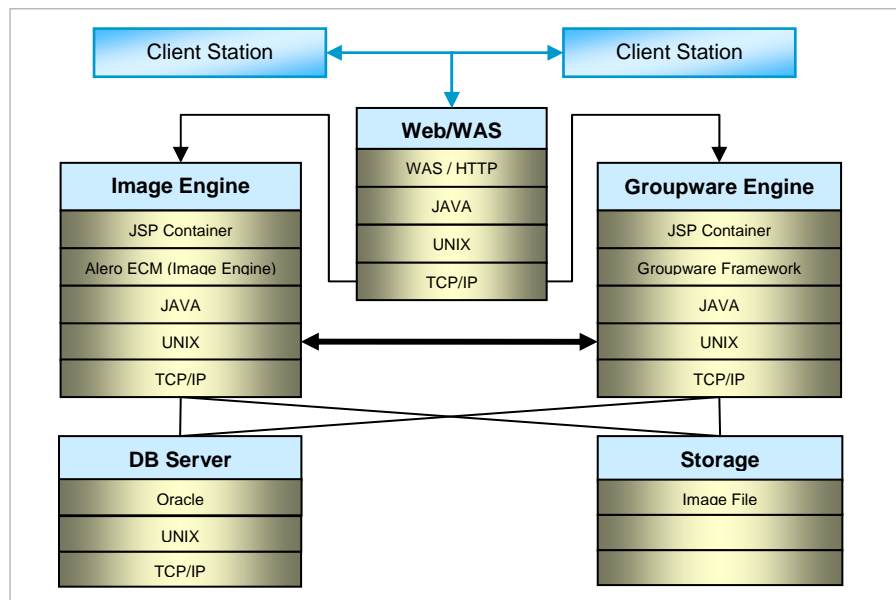
- SUN Fire V890 Server
- CPU: 1.5Ghz\*2
- Memory: 8G
- Sun Giga Ethernet Card
- Storage: EMC cx600
- IBM TS3310 Tape Library

**Software**

- Oracle Database 10g
- OS: Solaris 9
- WebtoB Web Server
- JEUS WAS Server
- Groupware : UBCORE
- Report Designer
- Veritas Backup

**Alero Software**

- Alero Framework v2006 R2
- Alero ECM
- Alero HSM
- Alero Import (HSI)



Alero Technology, Alero and the Alero logo are trademarks or registered trademarks of Alero Technology, Inc. All other company or product names are registered trademarks or trademarks of their respective companies. ©2006 Alero Technology, Inc. All Rights Reserved.